March 18, 2020

Dear Foster City Community:

These are without a doubt unprecedented times. The uncertain and evolving nature of the Coronavirus (COVID-19) outbreak has and will continue to push our City Council, City staff, and community into uncharted territory. To face this challenge, we all need to be flexible, patient, and most importantly, calm, as we work to address the ever-changing situation. As I witness our community come together during these difficult times, I am filled with pride to call Foster City home. I assure you that the City Council and City staff are taking every action possible to protect your health and well-being.

Tonight, the Foster City Council ratified a proclamation to declare a local emergency within Foster City, because the health of our community is our top priority. This declaration allows the City more flexibility to mobilize resources in response to COVID-19 and also allows the City to request mutual aid from regional, State, and Federal governmental agencies. As of March 16, City facilities, including City Hall, the Police Department Front Counter and Records Division, the Recreation Center, Senior Center, the VIBE, and the Corporation Yard have been closed to the public. However, the City will continue to provide essential services. With these closings, we protect City staff and you from the possibility of exposure to the illness. We encourage you to utilize City services available via phone, email, and/or online. Please visit www.fostercity.org/cityservices for a comprehensive list of services available through one of these methods.

As you all probably know, in partnership with other Bay Area counties, San Mateo County announced a mandate directing residents to shelter in place (at home) for three weeks (through April 7). We ask you to do your part in helping to fight the spread of COVID-19 by complying with the shelter at home order. If you must leave your home for essential activities, such as doctor’s appointments, make sure to practice social distancing. Wash your hands frequently or use hand sanitizers often. These steps are critical. Our hardworking doctors are on the job. By sheltering at home, we can, hopefully, slow the progression of the spread of the illness. Essential services, such as grocery stores, pharmacies, banks, and gas stations, will remain open; and we may all still enjoy the outdoors by taking walks, bicycling, and jogging, but please remember to take the necessary safety precautions and practice social distancing whenever possible.

The City continues to work closely with the County of San Mateo and neighboring jurisdictions to monitor and respond to the COVID-19 situation. The Centers for Disease Control (www.cdc.gov) and San Mateo County Health (www.smchealth.org/coronavirus) remain the best resources for current and reliable information about COVID-19. Additionally, the San Mateo County Public Call Center for COVID-19 is readily available 24/7 to provide information and answer any questions in multiple languages. Simply call 2-1-1 or text “coronavirus” to 2-1-1-2-1-1.

We understand this is a rapidly changing situation, and the City will continue to reassess and make adjustments as necessary and provide information as soon as it becomes available. As we move forward, please continue to support and respect
one another during these challenging times. Remember that we are all a community. Call and check up on your friends, family, and neighbors often. By working together, communicating, and remaining calm we will come through this stronger than ever.

Sincerely,

Catherine Mahanpour
Mayor, City of Foster City